

### **GENERAL TERMS AND CONDITIONS**

General terms and conditions of business of the private limited company HOS B.V., with its registered offices at Prins Bernhardlaan 30, 1934 ES Egmond aan den Hoef, The Netherlands and registered at the Chamber of Commerce in Alkmaar, The Netherlands under number: 37116244.

#### **Article 1: Definitions**

- HOS B.V.: The private limited company HOS B.V., with its registered offices at Prins Bernhardlaan 30, 1934 ES Egmond aan den Hoef, The Netherlands, being the user of these general terms and conditions.
- Buyer: Any (legal) person who has concluded or wishes to conclude an agreement with HOS B.V., including that person's representative(s), authorised signatories, assignees or successors.
- Agreement: Written confirmation by HOS B.V. of an order placed by the Buyer or acceptance by the Buyer of a non-revoked offer from HOS B.V. or in the absence of either, an invoice from HOS B.V..

#### Article 2: Applicability

- 2.1 These terms and conditions shall apply to all offers from HOS B.V. and all Agreements sealed with HOS B.V. and the implementation thereof.
- 2.2 Any (general) conditions that the Buyer may use are explicitly rejected by HOS B.V..

### Article 3: EU imposed restrictive measures for export to sanctioned countries

- 3.1. HOS B.V. will at all times comply with EU restrictive measures in force in regards to exporting goods to sanctioned countries.
- 3.2 HOS B.V. will carry out all necessary due diligence to prevent exporting goods to end users in sanctioned countries, either directly or through intermediary parties.
- 4.3.3 HOS BV will not accept any liability and/or responsibility for any harmful consequences resulting from intermediary parties delivering goods, purchased from HOS BV, to parties in sanctioned countries.
- 3.4 HOS B.V. commits to staying up-to-date with restrictive measures imposed by the EU as and when they are put into force.

### Article 4: Offers

- 4.1 All offers presented by HOS B.V. are non-committing unless explicitly stated otherwise by HOS B.V. in writing. HOS B.V. may revoke a non-committing offer within two workdays after acceptance of same by Buyer, in which case there is no Agreement. All offers are based on the information supplied by the Buyer upon requesting the offer.
- 4.2 In cases where a model, sample or example is supplied by HOS B.V., such shall serve as an indication only, so that the actual specifications of the goods to be delivered may differ from the sample, the model or the example. All information supplied with an offer remains the (intellectual) property of HOS B.V. and must be returned upon its first request.

# Article 5: Prices

- 5.1 Every Agreement sealed with HOS B.V. is entered into on the basis of the prices current at the time the offer was presented by HOS B.V..
- 5.2 If, after the establishment of an Agreement, a price increase occurs (e.g. increased duties and/or taxes, unfavourable currency exchange rate, manufacturer's price increase, increase of material or base material prices, increased wages or salaries, social security contributions, government charges and the like), HOS B.V. shall be authorised to adjust its prices accordingly.
- 5.3 In cases as referred to in the preceding but not limited thereto, the Buyer shall be authorised to cancel the agreement if the price rise is larger than (10) per cent, provided that the cancellation must be made known within five (5) workdays from the date on which the Buyer is informed of the price rise. In the event the Buyer shall be obliged to pay for performances already delivered on the basis of the prices that applied before the increase.
- Sales tax (BTW) and generally any other charges or levies imposed or chargeable under government regulations with regard to the conclusion, implementation and/or partial implementation of a purchase agreement are for the buyer's account. All prices quoted by HOS B.V. are exclusive of sales tax (VAT), unless otherwise advised.

### **Article 6: Conditions**

Conditions, agreements and/or arrangements expressed between the parties are valid only if explicitly confirmed and laid down in writing by HOS B.V..

#### **Article 7: Changes**

- 7.1 If an Agreement is changed, any additional costs consequential to the change(s) are entirely for the Buyer's account. The agreed delivery time shall be changed accordingly.
- 7.2 HOS B.V. is authorised to supply goods that may differ in detail from what has been agreed between the parties if any such changes to goods to be delivered, packaging, or appertaining documentation were necessary to satisfy prevailing legal requirements or if the changes are minimal only and designed to improve the delivered goods.
- 7.3 Any work not specified in the offer shall be considered as surplus work.

### **Article 8: Delivery times**

- 8.1 An agreed delivery date shall not be considered terminal unless expressly agreed otherwise. In the case of an overdue delivery the Buyer must serve written notice of default to HOS B.V..
- 8.2 HOS B.V. may deliver the sold goods in part-deliveries. HOS B.V. shall be authorised to delay a delivery that forms part of a larger consecutive consignment of deliveries until the Buyer has approved and accepted the completion of the previous part-delivery in writing
- 8.3 If delivery takes place in consecutive consignments such deliveries shall be deemed completed on the basis of separate Agreements, each of which shall be governed by the present conditions.

HOS B.V. 3e Loosterweg 40 2182 CV Hillegom The Netherlands Tel: +31(0)23-5404237 Fax: +31(0)84-2254777 E-mail: info@hosbv.com Internet: www.hosbv.com Rabobank: 1469.25.645 IBAN: NL 28 Rabo 0146925645 BIC/SWIFT: RABONL2U C.o.C. Alkmaar: 37116244 VAT nr: NL 8218.45.408 B03



#### **Article 9: Delivery**

- 9.1 Unless agreed otherwise in writing, all deliveries are EX WORKS at the HOS B.V. site. Incoterms 2000 apply. All shipping costs are for the buyer's account unless otherwise agreed by the parties in writing. Goods are shipped for the buyer's risk, also if HOS B.V. has effected insurance for those goods. The goods journey at the risk of the Buyer, this is also the case if HOS B.V. provides for insurance of the goods. HOS B.V. is authorised to send the goods C.O.D.
- 9.2 The Buyer is obliged to purchase the goods bought at the moment they are made available to him.
- 9.3 Should the Buyer refuse the purchase, or be negligent providing information or instructions necessary for the delivery, the goods shall be stored at the expense and risk of the Buyer. In that case, the Buyer shall be due all additional expenses including, in any case, storage in accordance with applicable rates at HOS B.V. and/or on the spot.
- 9.4 Unless expressly agreed upon otherwise in writing, the following services and duties, if delivery was settled on including assembly, do not belong to the task or responsibility of HOS B.V.;
  - constructional activities of whatever nature such as excavation, pile driving, chopping, breaking, foundation, carpentry, plastering and paint work;
  - the connection of installations to electrical, pressed air, gas or water mains and/or drain pipes, also in case of assembly and testing of the installation concerned;
  - feeding cable up to the switch unit.
- 9.5 In case of delivery including assembly as referred to in the previous article, the Buyer is obliged to provide for;
  - layout of the site in such a way as to permit the unimpeded progress of activities to be carried out by HOS B.V.:
  - to insure and to keep insured all materials and tools with extensive coverage as also the already performed work against theft, fire, war risk and other (company) risks;
  - to obtain the required permits and/or exemption for the installation.
- 9.6 HOS B.V. is authorised to charge surplus and dearth work. As surplus work shall be considered, all that which is delivered and/or introduced by HOS B.V. over and above the amounts and/or types of material to be processed expressly settled upon in the agreement, either at the request or expense of the Buyer, or at the expense of authorised third parties or as a result of new or altered regulations, also in case more work is performed than described in the agreement, including the activities mentioned in sections 4 and 5 of this article, services and provisions; whereas dearth work is determined likewise.
- 9.7 Also considered as surplus work is; levelling out of under floors, the making of recesses and such, the clearing of spaces, the removal of floor coverings, drying of floors, etc.

### Article 10: Payment

- Unless otherwise agreed upon, payment with inclusion of additional expenses must take place before or at purchase or delivery of the materials sold, in cash and without any discount, compensation or deferment. HOS B.V. may demand, at the discretion of the Buyer, prepayment in full or in part. In case, contrary to the norm and in writing, no cash payment has been agreed upon, payment must take place without any discount, compensation or deferment within twenty (20) days of invoice date in observance to what is specified in section 3 of this article.
- At any given moment, HOS B.V. has the right to demand payment of the Buyer by means of placing an irrevocable Letter of Credit or another form of documentary credit at a certified Dutch banking institution, in accordance with conditions stipulated by HOS B.V., and the Buyer is obliged to comply with this. Should the Buyer not conform with this obligation or, in accordance with the conditions, does not cooperate fully and in a timely manner with the placement of the Letter of Credit or another form of documentary credit, HOS B.V. has the right to cancel its obligations towards the Buyer without being bound to any form of compensation towards the Buyer. In that case, the Buyer is bound to compensate HOS B.V. for all direct and indirect damage sustained and to be sustained, whereby loss of profit is expressly included.
- 10.3 Should the Buyer not purchase what is sold to him, an invoice regarding the material sold shall be sent to him, which must be paid at once without any discount, compensation or deferment. The forwarding date of this invoice applies as expiry date.
- Payment must take place at the HOS B.V. office in Dutch currency or by transfer of the invoice amount owed to one of the bank or Giro accounts indicated by HOS B.V., in Dutch currency as well, unless otherwise agreed upon in writing.
- 10.5 Should the Buyer be negligent with the payment of the invoice, he shall be in default simply as a result of the expiry of the deadline, without a summons or proof of default being required. From the moment of default, the Buyer owes an interest of one percent per month or part of a month as well as a compensation for (extra)judicial collection expenses fixed at 15% of the principal amount.
- Payments made by the buyer shall always, in the first place, serve as settlement of interest and expenses due, and in the second place as calling in overdue invoices, even though the Buyer indicates that settlement is in regard to a later payment.

#### Article 11: Property reservation

- 11.1 The goods delivered by HOS B.V. remain the property of HOS B.V. until the Buyer has observed the exchanges with regard to the goods delivered or to be delivered or services performed or to be performed and possible claims on account of non-observance by the Buyer of (one) Agreement by reason of all Agreements sealed with HOS B.V..
- The Buyer is not be authorised to sell or supply the goods under reserved property rights to another party unless for the purpose of his regular business operations nor to allow any encumbrance to be imposed on those goods. Should any party claim or express an intention to claim rights to the goods delivered under reserved property rights, the Buyer shall be obliged to inform HOS B.V. without delay and shall advise the other party without delay that the goods concerned are the reserved property of HOS B.V.
- As soon as the Buyer is in default or if there is evidence to assume that such shall be the case, HOS B.V. shall be authorised to recover or instruct the recovery of the delivered goods as referred to under article 10.1 above from the Buyer or the other party holding the goods in possession. The Buyer shall be obliged to lend his full cooperation or forfeit a penalty of 10% of the amount owing to HOS B.V. for each day or part thereof that he does not lend his cooperation.
- The Buyer shall effect insurance on behalf of the goods delivered under reserved rights of ownership and shall retain insurance cover against loss or theft and shall to submit the pertinent policy for HOS B.V. to sight. The Buyer further undertakes to surrender any claim under insurance with respect to the goods delivered under reserved rights of ownership to HOS B.V., and, if

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these are sold to others, to surrender to HOS B.V. any claims on the goods delivered under reserved right of ownership, all such in conformity with article Book 3, section 239 of the Netherlands Civil Code.

## **Article 12: Complaints**

- The Buyer shall inspect or shall instruct the inspection of the purchased goods upon delivery, and shall ascertain thereupon 12.1 whether or not the delivered goods comply with the Agreement.
- Complaints must be submitted to HOS B.V. in writing no later than within eight (8) days after delivery of the goods, failing which 12.2 the Buyer shall be deemed to have accepted the purchased goods unconditionally. Goods taken in use shall in any case be deemed accepted.
- Complaints expressed to HOS B.V. in any other manner or to others including intermediaries, 12.3 associated sales channels, travellers, representatives, etc. at a subsequent stage shall be considered void and shall hence be
- 12.4
- Complaints concerning later deliveries of goods modified or repaired by others are expressly disregarded.

  If a complaint is advised in good time the Buyer shall enable HOS B.V. to ascertain the nature of the complaint, failing which the 12.5 complaint shall not be able to be considered. If the complaint is considered valid HOS B.V. shall be given due time to replace the sold item or to make the necessary provisions. If replaced, account shall be taken of the profit which the Buyer has enjoyed from the purchased delivery in the meantime and the Buyer shall be charged proportionately to the profit thus enjoyed.
- If a complaint is based on valid grounds the resultant liability on the part of HOS B.V. shall be limited to the crediting of Buyer for 12.6 an amount not exceeding the purchase price of the goods or replacement of same. Any further liability is explicitly excluded.
- If limited to a minor shortcoming only on the part of HOS B.V., a complaint shall not entitle the Buyer to suspend payment, 12.7 whereas compensation is explicitly excluded.
- 12.8 Returned goods shall not be accepted unless expressly agreed otherwise in writing.

### Article 13: Force Majeure

- If, as a result of a non-attributable fault which, for the purpose of these present conditions, shall be considered equivalent to an event of force majeure, compliance by HOS B.V. with its obligations is either impeded, obstructed or made all together impossible, HOS B.V. shall be authorised to suspend its obligations concerning delivery and its other commitments under the Agreement.
- An event of Force Majeure, to the extent that this obstructs compliance or makes compliance unreasonably difficult, shall be 13.2 understood to include any of the following circumstances; industrial action, workfloor takeover and/or exclusion of employees or the threat of such an event or similar such circumstances impending, disruption of the currency exchange rate as existed when the agreement was sealed, changes to existing agreements and /or commitments between HOS B.V. and its suppliers, disruption at the HOS B.V. worksite due to fire and/or accident or suchlike, import or export impediments, government imposed measures, delayed delivery or non-compliance by suppliers and/or carriers, irrespective of whether any of these or similar circumstances are experienced directly by HOS B.V. itself, its suppliers or its carriers, weather conditions and any consequences thereof.
- If the period during which compliance with HOS B.V.'s obligations is obstructed exceeds two months, both parties shall be 13.3 authorised to terminate the Agreement without either party being entitled to claim compensation. Should the (partial) implementation of the Agreement be suspended by HOS B.V., all obligations on the part of the Buyer shall remain in force, undiminished. HOS B.V. shall under no circumstance be liable for compensation.
- If, upon commencement of an event of force majeure, HOS B.V. has already satisfied part of its obligations or is only able to 13.4 satisfy part of its obligations, HOS B.V. shall be authorised to invoice the Buyer separately for the part-delivery or the deliverable part of the Agreement, whereas the Buyer shall be obliged to effect payment of the invoice in question as if it concerned a separate agreement.

### Article 14: Guarantee

- HOS B.V. undertakes to perform the services to which it is committed under the Agreement to the best of its ability.
- All goods to be delivered by HOS B.V. must be used as per instructions. Subject to observance with said obligation, HOS B.V. 14.2 warrants the solidity and quality of the goods delivered by HOS B.V. for a period of three (3) months after delivery.
- 14.3 The service under warrantee shall be limited to repair or replacement of the main components and shall not include the cost of travel and accommodation, wages and/or other expenses. The maximum amount HOS B.V. compensated for repair and replacement of parts under warranty will never exceed one third of the invoice value of the machine.
- 14.3.A Buyer should send the main component to HOS BV after which HOS B.V. will investigate by means testing whether the component is indeed subject to guarantee. If this is the case, then HOS B.V. will restore the component and send the Buyer or send a replacement component.
- If Buyer without the by HOS B.V. asked control of the component, the component will replace it, Buyer must pay the full of amount 14.3.B in advance to HOS B.V., after which HOS B.V. will send the component to Buyer. Buyer can return any required replacement component on its way, after HOS B.V. take her controle, the amount can still be credited to the Buyer, provided it is under
- 14.4 Any entitlement to warrantee shall expire or may be suspended by HOS B.V. if the Buyer has not fully satisfied his commitments vis-à-vis HOS B.V..

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#### Article 15: Liability

- HOS B.V. excludes rejects liability for direct or indirect damage caused by action or inaction on its part or on the part of its subordinates or others engaged by it, unless in cases where direct damage has arisen due to wilful intent or gross negligence on the part of HOS B.V..
- 15.2 In any event HOS B.V.'s liability shall remain limited to the invoice amount of the delivery.
- 15.3 Buyer shall indemnify and hold HOS B.V. harmless for all costs, loss and interest HOS B.V. may suffer due to any claim made by another party against HOS B.V. pursuant to a violation of rights, such as patent rights or copyrights or the use of information or models supplied by or on behalf the Buyer to HOS B.V. on behalf of the implementing of an agreement.

### Article 16: Termination of the agreement

Any receivables owing to HOS B.V. by the Buyer shall fall due immediately in any of the following cases;

- 1. if, after conclusion of an Agreement, HOS B.V. is informed of circumstances on the basis of which it has valid reasons to assume that the Buyer shall not be able to meet his obligations;
- if, on sealing the Agreement, the Buyer was requested by HOS B.V. to provide adequate security to guarantee fulfilment of his obligations and if that security was not provided or not sufficiently provided;
- 3. furthermore, any receivables owing to HOS B.V. shall be due immediately in the case of liquidation of the Buyer's business; if a petition for bankruptcy is filed or if bankruptcy of his business is registered or if suspension of payment is called on behalf of the Buyer.

In any of the said cases HOS B.V. shall be authorised to suspend the further implementation of the Agreement and to terminate the Agreement forthwith, without prejudice to HOS B.V.'s right to claim compensation.

#### **Article 17: Disputes**

- 17.1 Departing from what the law provides with respect to competence of the civil law court, any dispute between the buyer and the seller shall be brought before the District Court of Amsterdam. HOS B.V. may however summon the Buyer to appear before any other competent court, as the law provides, or as provided under pertinent international conventions, without prejudice to the right of either party to demand interim injunction.
- 17.2 All Agreements concluded with HOS B.V. shall be governed by Dutch law, under exclusion of the UN Trading / Purchase Convention.

#### Article 18: Right to amend

HOS B.V. has the right to amend these General Conditions. An amendment shall take effect as per the announced date. HOS B.V. shall forward any amended terms and/or conditions to the Buyer in good time. If no inception date is announced, any amendment relevant to the Buyer shall take effect after the Buyer has been informed of the amendment concerned.

### **Article 19: Conversion**

If any of the stipulations in these general conditions is rendered void or nullified, the other stipulations shall remain in tact undiminished. In the event, the Buyer and HOS B.V. shall consult in order to agree on a substitute clause to replace the void or nullified stipulation, provided that the replacing clause should concur in as much as possible with the intent and scope of the original provision.

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